CITY OF MOUNTAIN VIEW CLASS SPECIFICATION

Position Title: Permit Technician	Job Family: 3
General Classification: Front-Line	Job Grade: 17

Definition: To perform a wide variety of technical, paraprofessional support and customer service duties related to the Building Division.

Distinguishing Characteristics: General supervision is provided by the Building Official. May receive functional or technical supervision from department staff. May exercise functional or technical supervision over other clerical positions.

Examples of Duties: Duties may include, but are not limited to, the following:

- 1. Efficiently process building permits and miscellaneous permits; ensure all necessary approvals are obtained.
- 2. Perform elementary plan checking duties at the counter, reviewing for completeness and for conformance to building and other appropriate policies and procedures as assigned.
- 3. Respond to inquiries and confer with builders, engineers, contractors, architects and the public concerning submitted requirements, building codes and permit regulations at the counter and over the phone.
- 4. Calculate various valuations, plan check fees and permit fees; collect and process various fees; balance the cash drawer, as necessary.
- 5. Prepare and coordinate pre-site inspection data; assist with the gathering of data for inspection reports and investigations.
- 6. Sort and file documents and records, maintaining alphabetical, index and cross-reference files; maintain complex office records related to building inspection and code enforcement.
- 7. Maintain a variety of statistical records; check and tabulate statistical data; prepare simple statistical reports.
- 8. Operate standard office equipment, including microcomputer equipment as assigned.

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9. Perform related duties as assigned.

Minimum Qualifications:

<u>Knowledge of</u>: Organization, procedures and operating details of the Building Division; building terms and codes; construction practices and materials; English usage, spelling, grammar and punctuation; office methods and equipment, including filing systems.

Ability to: Compose correspondence; read, understand, interpret and explain rules and regulations; maintain complex records and prepare reports and answer questions from records; learn the organization, procedures and operating details of the Building Division; perform clerical work, including maintenance of appropriate records and preparation of general reports; verify and check files and data; perform simple mathematical calculations; quickly and accurately process permit fees; establish and maintain effective working relationships with City staff and the public; operate a variety of automated office equipment, including computer and related applicable software; type at a speed of 45 net words per minute.

Experience and Training Guidelines: Any combination of experience and training will qualify if it provides for the required knowledge and abilities.

<u>Recommended</u>: Three years of experience in a public building permit review setting; equivalent to the completion of the 12th grade supplemented by college level courses in construction management or building inspection techniques.

Required Licenses or Certificates: Possession of, or ability to obtain, a valid California driver's license.

Established September 1991 Revised May 1995

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